

SATERN Job Aid

SATERN Learner Job Aid for Learning Page Familiarization Version 4

Updated December 1, 2020

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Audience:	This job aid is for use by National Aeronautics and Space Administration (NASA) personnel with Learner access to the System for Administration, Training, and Educational Resources for NASA (SATERN).	
Purpose:	This job aid provides instructions for you to become familiar with the My Le (SATERN) page.	earning
Tasks:	Click the following links to access the needed instruction:	
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Task A - Logging Into SATERN

Go to satern.nasa.gov, and click the Launch SATERN link.

Figure 1: SATERN Welcome Page Showing Launch SATERN Button



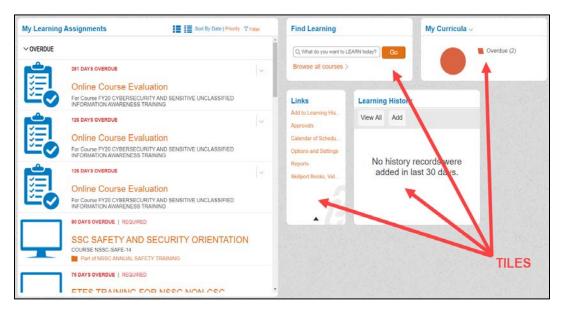
Your My Learning (SATERN) page is displayed.

Task B – My Learning (SATERN) Page Familiarization

Note: Depending on the tiles and options available in your My Learning (SATERN) page, yours may appear in slightly different locations than displayed in the figures in the SATERN job aids.

1. Your learning page will look very similar to the one shown here. Each of the individual rounded rectangles, called tiles, are learning menus.

Figure 2: My Learning (SATERN) Page Showing General Shape and Location of Tiles



- 2. Your access permissions or role in SATERN (e.g., Civil Servant (CS), contractor, supervisor) determines what tiles are available for you to use. Available tiles include:
 - a. **My Learning Assignments** contains your learning plan with assigned SATERN training.
 - b. **My Team** is for managers where you can access information about your team's learning.
 - c. **Find Learning** is where you can search the catalog for training.
 - d. My Curricula shows progress of any assigned curricula.
 - e. **Links** contains links to other resources.
 - f. **Learning History** contains a record of your completed training.

The following figure shows the My Learning (SATERN) page with these tiles:

My Learning (SATERN)

My Learning (SATERN) My Team Supervisor Curriculum Skillsoft Contacts

My Learning Assignments

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My Team D.

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My Learning Assignments

International Skillsoft Contacts

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We will also supervisor Curriculum Skillsoft Contacts

My Team D.

We will be supervisor Curriculum Skillsoft Contacts

My Curricula

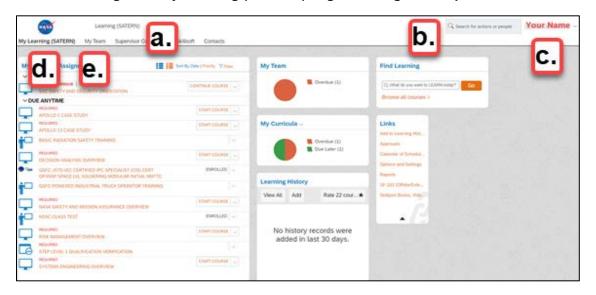
Overhold

ANGLIS CARS STADY

Figure 3: My Learning (SATERN) Page Showing Specific Tiles

- 3. Other options that may be available on your learning page include:
 - a. **Drop-down menu** may contain additional selections depending on your role in SATERN (e.g., administrator).
 - b. **Search field** at the top of the page is not used.
 - c. **Your name** includes a drop-down a menu for additional options such as logging out of SATERN.
 - d. My Learning (SATERN) tab that brings you to your learning page.
 - e. **My Team** tab displays the **My Team** page for your employees.

Figure 4: My Learning (SATERN) Page Showing Other Options



Task C - My Learning Assignments - Launch an Online Course

1. The **My Learning Assignments** tile is your learning plan and houses your current assigned training. Courses are listed by due date in a card view appearance.

Figure 5: My Learning Assignments Tile Showing Courses Arranged by Due Date



2. Hover over the course information and select the **More** link to view details about the course.

Figure 6: My Learning Assignments Tile Showing Location of Course Details



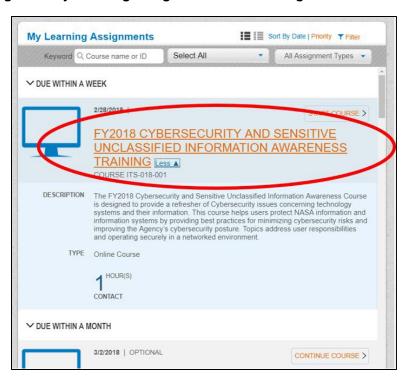
The course details are shown in the following figure:

Figure 7: My Learning Assignments Tile Showing Course Details



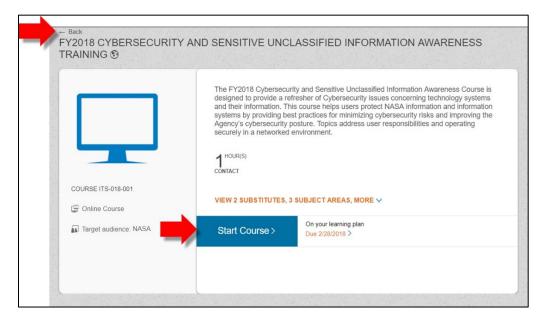
3. Click the course title link to open and view the Course Details page.

Figure 8: My Learning Assignments Tile Showing Course Title Link



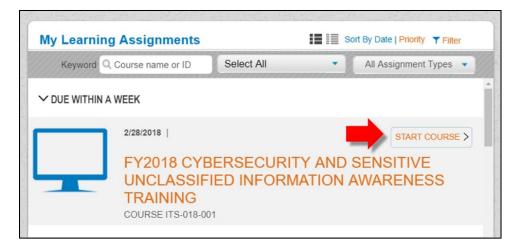
4. On the Course Details page, click the **Start Course** button to launch the course, or click the **Back** link to return to your learning page.

Figure 9: Course Details Page Showing Start Course Button and Back Link



5. You can also launch the course from the **My Learning Assignments** tile card view by clicking the **START COURSE** button.

Figure 10: My Learning Assignments Tile Showing Start Course Button



6. For courses with more than one course object (e.g., course and exam), when the **START COURSE** button is clicked, the **Online Content Structure** page opens. From here, click the hyperlink to launch and view the course.

Figure 11: Online Content Structure Page Showing Course Object Links



The course opens in its own window. Be sure to leave the **Online Content Structure** page open in the background. This helps ensure the course communicates with SATERN and completion is recorded.

Figure 12: Course Window Open Showing Online Content Structure Page in Background



Task D – My Learning Assignments – Customize View

1. Click the **List View** icon to display your course in list view.

Figure 13: My Learning Assignments Tile Showing Location of List View Icon



2. Click the Card View icon to display your course in card view (default).

Figure 14: My Learning Assignments Tile Showing Location of Card View Icon



3. The **Filter** selection provides a menu where you can filter your training by keyword(s), type of training (e.g., Online), or assignment type (e.g., Federally Mandated).

Figure 15: My Learning Assignments Tile Showing Filter Selection



Task E – Learning History Familiarization

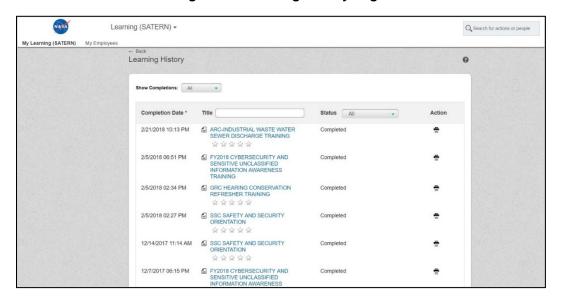
Your Learning History tile houses all of your completed SATERN training. You can click
the Learning History title or the View All button to go directly to your Learning History
page.

Figure 16: Learning History Tile Showing Locations to Click for Learning History Page



The Learning History page is shown in the following figure:

Figure 17: Learning History Page



2. Click the **Rate** # courses button to view a ratings menu pop-up window where you can rate recently completed trainings.

Figure 18: Learning History Tile Showing Rate Courses Button

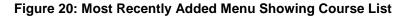


The Course Ratings pop-up window is shown in the following figure:

Figure 19: Course Ratings Window



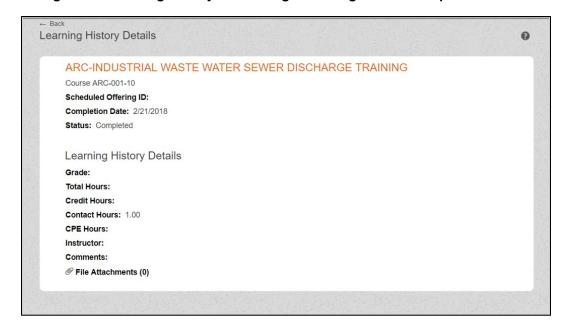
3. In the **MOST RECENTLY ADDED** menu, click one of the courses to see completion details for that course.





The Learning History Details page showing course completion details is shown in the following figure:

Figure 21: Learning History Details Page Showing Course Completion Details



Task F – Learning History – Learning History Page

This task includes the following: View Learning History, Print Completion Certificate, and View Completion Details.

View Learning History

1. To view your learning history, either click the **Learning History** tile or click the **View All** button.

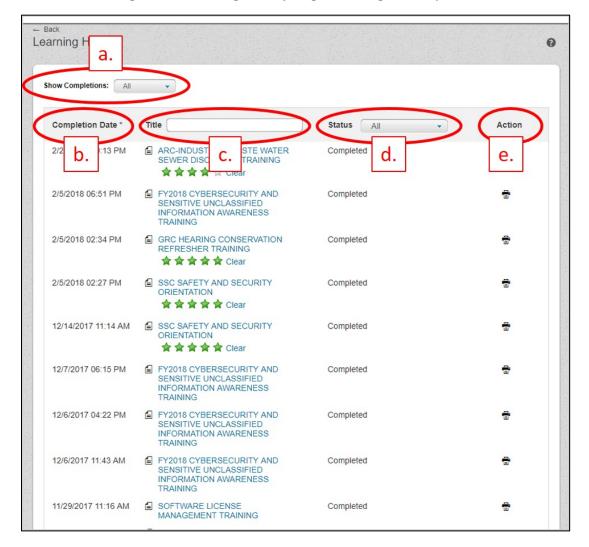
Figure 22: Learning History Tile Showing Locations to Click for Learning History



- 2. The **Learning History** page shows courses you've completed, completion dates, and other options to search and view your learning history. These options include filtering criteria based on the following:
 - a. Show Completions
 - b. Completion Date
 - c. Title
 - d. Status
 - e. Action

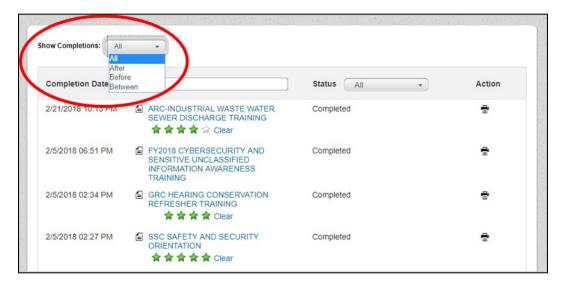
The following screen shows the Learning History page with these filter options:

Figure 23: Learning History Page Showing Filter Options



3. The **Show Completions** option can be filtered by date(s) using **All**, **After**, **Before** and **Between**.

Figure 24: Show Completions Option Menu



The **Show Completions After** filter is shown in the following figure:

Figure 25: Show Completions After Filter



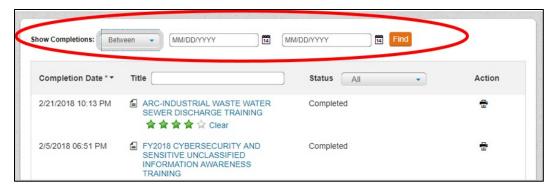
The **Show Completions Before** filter is shown in the following figure:

Figure 26: Show Completions Before Filter



The **Show Completions Between** filter is shown in the following figure:

Figure 27: Show Completions Between Filter



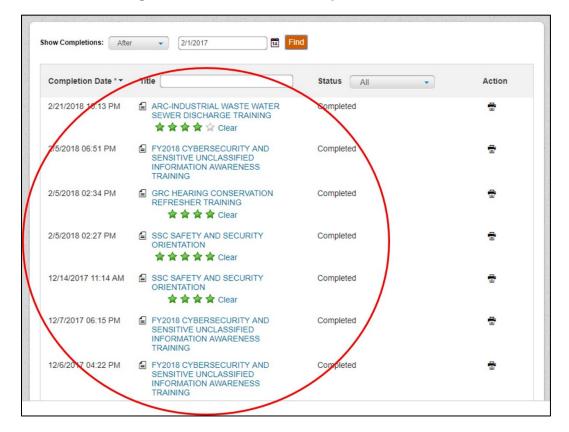
4. Select your criteria, enter the date(s), and click the **Find** button to view the results.

Figure 28: Shows Completions Filter Filled and Find Button



The **Show Completions After** filter results are shown in the following figure:

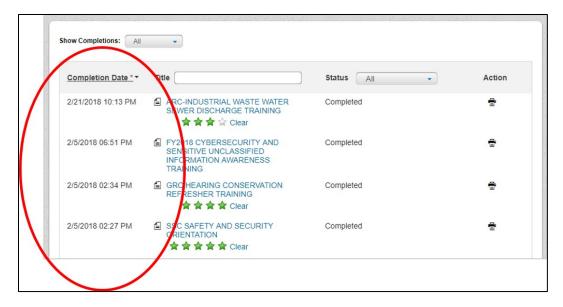
Figure 29: Results of Show Completion After Filter



5. By clicking the **Completion Date** heading link, you can sort your list in ascending or descending order.

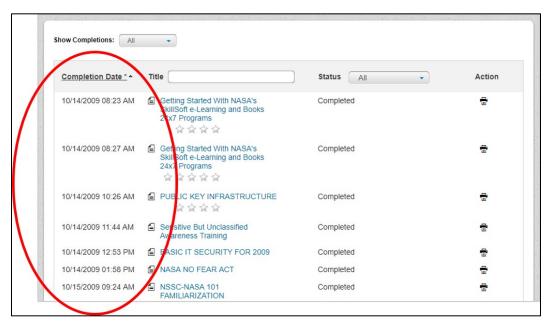
The list sorted by descending order is shown in the following figure:

Figure 30: Course List Sorted by Completion Date Descending Order



The list sorted by ascending order is shown in the following figure:

Figure 31: Course List Sorted by Completion Date Ascending Order



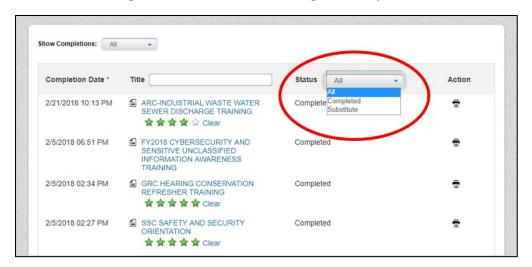
6. In the **Title** field, type a keyword or words to locate that word in the course titles.

Figure 32: Course Search Using Keywords in Title Field and Showing Results



7. You can also sort by completion status by selecting the appropriate status (e.g., Completed, Substitute) from the **Status** drop-down menu.

Figure 33: Course Search Using Status Options

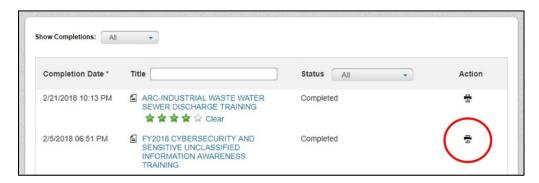


8. You may proceed to the **Print Completion Certificate** section or the **View Completion Details** section.

Print Completion Certificate

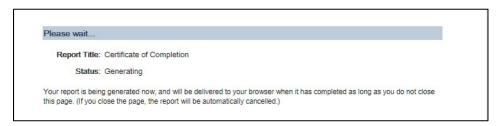
1. To print a completion certificate, locate the applicable course, and in the **Action** column on the right side of the page, click the **Print** icon.

Figure 34: Completion Certificate Print Icon



2. The print certificate report will generate in a new tab in the browser window.

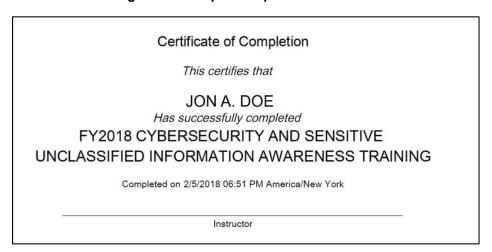
Figure 35: Print Certificate Window



3. Once the report completes, the certificate will open or download, depending on your browser. It can then be saved or printed.

Note: The following figure may not be an actual representation of the completion certificate.

Figure 36: Sample Completion Certificate



View Completion Details

- 1. To view completion details for a course, hover over or click on the title of that course from within the list. A pop-up window will open giving you these available options:
 - a. View Details click on the View Details link to view the course information page.
 - b. **Print Certificate** click the **Print Certificate** link to print your completion certificate for the training.
 - c. **Review Content** click the **Review Content** link to launch the course from your learning plan.

Note: This option is only available for online courses.

Figure 37: Course Completion Options Window



2. Ratings for applicable courses are available for viewing, updating, and changing via the **Learning History** page. The ratings shown are a combined rating of all who have taken and rated a course. To change your rating for a particular course in your history, click the **Clear** link, and then click one or more stars to adjust your rating.

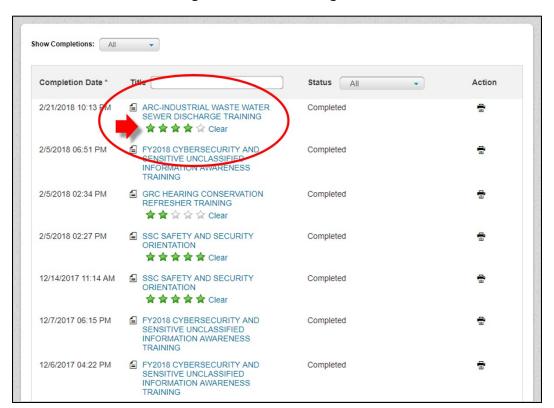
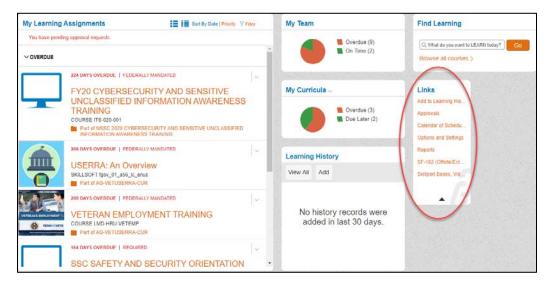


Figure 38: Course Rating Stars

Task G - My Learning (SATERN) - Links Tile

- 1. Your access permissions or role in SATERN (i.e., CS, contractor, supervisor), determines what links are available for you to use in the **Links** tile. Available links are listed in alphabetical order. Links may include the following:
 - a. Add to Learning History
 - b. Approvals
 - c. Calendar of Scheduled Offerings
 - d. Options and Settings
 - e. Reports
 - f. SF-182 (Offsite/External Requests)
 - g. Skillport Books, Videos, and Audiobooks

Figure 39: My Learning (SATERN) Page Showing Links Tile



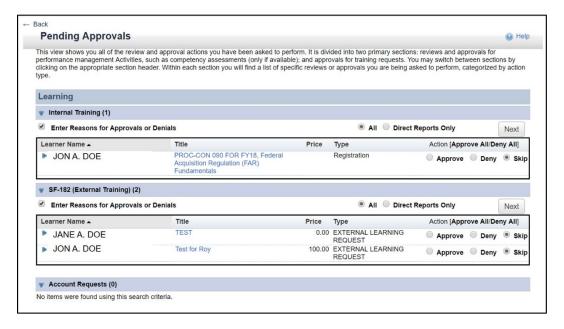
2. The **Add to Learning History** link opens the **Add to Learning History** page where learners and supervisors can search for and grant completion credit for themselves or their subordinates. The course has to be set up in SATERN to allow learners and supervisors to take such action.

Figure 40: Add to Learning History Page



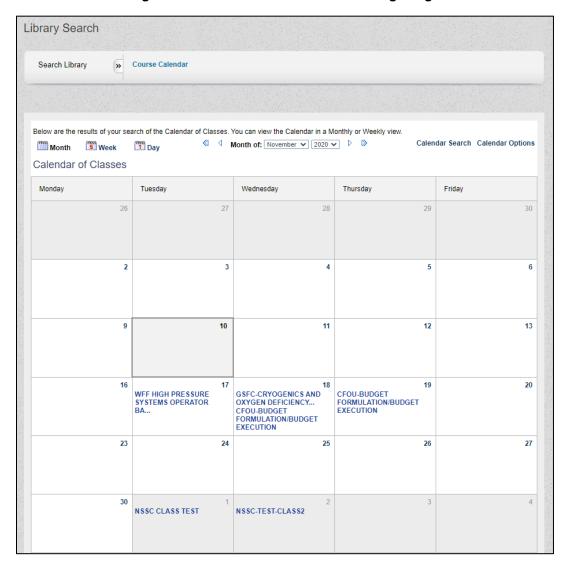
3. The **Approvals** link opens the **Pending Approvals** page. Approvals allows supervisors to review and approve actions for external training through the interface.

Figure 41: Pending Approvals Page



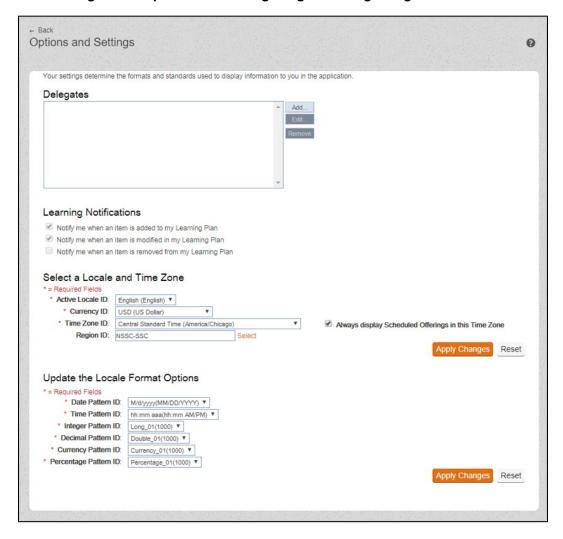
4. The Calendar of Scheduled Offerings link opens the Calendar of Scheduled Offerings page. Here, you can view available scheduled offerings for the month and also search for offerings through the menu.

Figure 42: Calendar of Scheduled Offerings Page



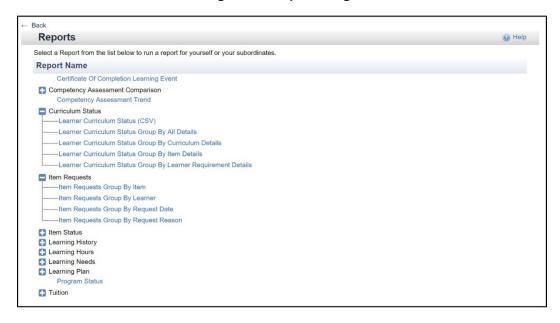
5. The **Options and Settings** link opens the **Options and Settings** page that includes the **Delegates** section. Delegates allow supervisors to delegate authority to another individual who can approve/disapprove training requests on the supervisor's behalf.

Figure 43: Options and Settings Page Showing Delegates Section



6. The **Reports** link opens the learner **Reports** page where you can select and execute several different reports related to your training.

Figure 44: Reports Page



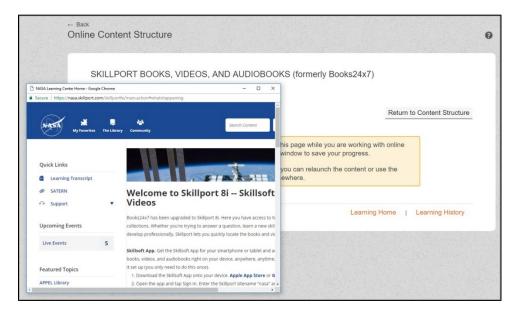
7. The **SF-182 (Offsite/External Requests)** link opens the **Request, Authorization, Agreement & Certification of Training** page. Here, you can copy, view, withdraw, or create a new Standard Form (SF) 182, Authorization, Agreement and Certification of Training.

Figure 45: Request, Authorization, Agreement & Certification of Training Page



8. The **Skillport Books, Videos, and Audiobooks** link launches the Skillport portal in a new window. Here you can browse and launch Skillsoft-related content.

Figure 46: Skillport Portal with SATERN Page in Background



Task H – My Learning (SATERN) – My Curricula Tile

Part of AG-VETUSERRA-CUR

209 DAYS OVERDUE | FEDERALLY MANDATED

COURSE LMD-HRU-VETEMP
Part of AG-VETUSERRA-CUR

164 DAYS OVERDUE | REQUIRED

VETERAN EMPLOYMENT TRAINING

SSC SAFETY AND SECURITY ORIENTATION

1. The **My Curricula** tile provides a snapshot of assigned curricula, including Overdue and Due Later items.

My Learning Assignments Sort By Date | Priority | Filter My Team Overdue (9) Q What do you want to LEARN today? ∨ OVERDUE Browse all courses > 224 DAYS OVERDUE | FEDERALLY MANDATED FY20 CYBERSECURITY AND SENSITIVE My Curricula Links UNCLASSIFIED INFORMATION AWARENESS Add to Learning His. TRAINING Overdue (3) Calendar of Schedu Part of NSSC 2020 CYBERSECURITY AND SENSITIVE UNCLASSIFIED INFORMATION AWARENESS TRAINING Options and Settings 209 DAYS OVERDUE | FEDERALLY MANDATED **Learning History** USERRA: An Overview SF-182 (Offsite/Ext... View All Add SKILLSOFT fgov_01_a56_lc_enus

Figure 47: My Learning (SATERN) Page Showing My Curricula Tile

Clicking the My Curricula tile brings you to the Curriculum Status page. Here you can
view and sort assigned curriculum based on Curriculum Title, Status, Priority, Next Action
Date, and Expiration Date.

No history records were

added in last 30 days.

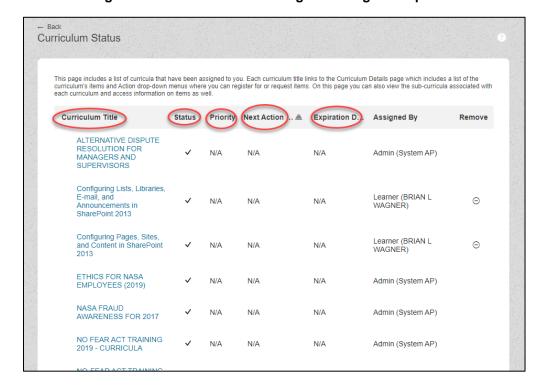
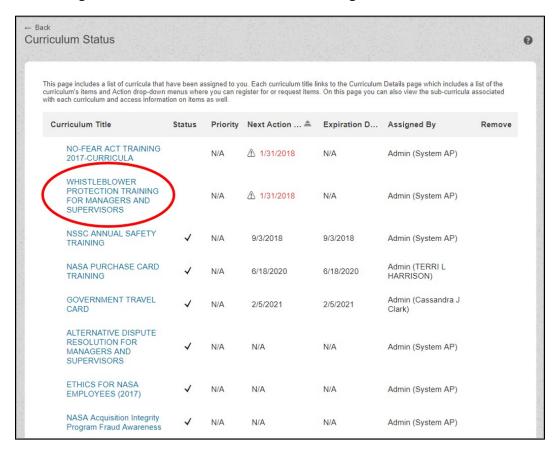


Figure 48: Curriculum Status Page Showing Sort Options

3. Under the **Curriculum Title** heading, click the desired title link to view details about the curriculum.

Figure 49: Curriculum Status Screen Showing Curriculum Title Link



The curriculum details are shown in the following figure:

Figure 50: Curriculum Details Screen



Task I – My Learning (SATERN) – My Team Tile

If you have a SATERN Supervisor role, the **My Team** tile provides a snapshot of your employees' training due dates (either on time or overdue). Clicking the tile brings you to the **My Team** page.

My Learning Assignments Sort By Date | Priority | Fill My Team You have pending approval requests Overdue (9) Cl. What do you want to LEARN today? ∨ OVERDUE Browse all courses > My Curricula V Links FY20 CYBERSECURITY AND SENSITIVE UNCLASSIFIED INFORMATION AWARENESS Add to Learning His... Overdue (3) TRAINING COURSE ITS-020-001 Calendar of Schedu Part of NSSC 2020 CYBERSECURITY AND SENSITIVE UNCLASSIFIED INFORMATION AWARENESS TRAINING Options and Settings 209 DAYS OVERDUE | FEDERALLY MANDATED Learning History SF-182 (Offsite/Ext... USERRA: An Overview View All Add Skillport Books, Vid. SKILLSOFT fgov_01_a56_ic_enus
Part of AG-VETUSERRA-CUR 209 DAYS OVERDUE | FEDERALLY MANDATED No history records were VETERAN EMPLOYMENT TRAINING added in last 30 days. Part of AG-VETUSERRA-CUR SSC SAFETY AND SECURITY ORIENTATION

Figure 51: My Learning (SATERN) Page Showing My Team Tile

The My Team page is shown in the following figure:

Figure 52: My Team Page



Note: You can also access this page by clicking the **My Team** tab near the top of the page.

Figure 53: My Learning (SATERN) Page Showing My Team Tab

