Why are We Upgrading SATERN?

- NASA’s current Learning Management System (LMS) software application, SATERN, is no longer supported at its current version (ver. 1411)
- Upgrading to the most current version of the software (ver. 1608) and migrating to a cloud environment is essential in order to meet NASA’s learning and development needs by continuing to use the application
- Utilizing the same application software provides NASA with a safe and efficient transition process
- The new version of SATERN will be launched on March 15, 2018
- The next upgrade of SATERN (ver. 1708) will occur in May 2018 and future upgrades will occur annually in May
Experience for Learners

- Learners logging into the upgraded SATERN application will experience a cleaner, more modern home page, called “My Learning (SATERN)”
- Learners have all the same content on their home page: learning assignments, quick links, curriculum, etc.
- New capabilities include:
  - Enhanced search for finding courses
  - Reconfigured SF-182 with instructions built into the form
  - Launching Online Content in same browser window
  - Printing Certificates of Completion directly from the Learning History Page
  - The Supervisor Curriculum Tab will appear on all Learners’ Home Pages
  - Curriculum Requirements appear on the Learners’ Learning Plan and when they click on “Choose Courses”, the list of items in the pool will show in a ‘pop-up’
  - Learners must select from among a list of cancellation reasons when withdrawing from a scheduled offering (This is only the case if, when the scheduled offering was created, the Cancellation Reason was turned on)
  - Learners will no longer be able to check the Supervisor Bypass Flag, marking a different supervisor than their Official Supervisor of record in SATERN. Instead, they will need to work with a SATERN administrator to set the Supervisor Bypass Flag so information will not be overwritten during the nightly updates to SATERN
- Note: IDPs will no longer be stored in SATERN. Learners will find a new Agency-wide IDP template on the HR Portal (hr.nasa.gov/training-development)
Experience for Administrators

- For Center SALs, Discipline SALs and other admins and training coordinators who interact with the application for administrative functions, there is upgraded functionality

- New features include:
  - Creating Cover Pages
  - Sending Catalog Search Direct Links
  - Setting up Group Slots
  - Enhanced Notification Rich Text Editor
  - Previewing new functionality for Quizzes and Exams
  - New Report functions
  - New Scheduled Offering functions
  - Bulk registrations for creating SF-182s

- Updated Job Aids and Resources for Admins, Learners and Supervisors to align with 1608
Revamped satern.nasa.gov Information Page

- Updated look and feel, streamlined information
- Log Into SATERN Button
- Resources
  - Job aids for Learners, Supervisors, and Admins
  - What’s new for the SF-182 Form
  - Skillsoft information
- Key Contacts
- Additional Information
  - Having Trouble Logging in?
  - Browser Help
  - System Settings
- Troubleshooting/Questions – NSSC contact information